

3836109 PHPH/M : MAJOR : HEALTHADMINISTRATION : M.Sc.(PUBLIC HEALTH)

KEY WORDS : EFFECTIVENESS / PART-TIME HEALTH CARE SERVICE

JUTHAMAS POOKPUN : THE EFFECTIVENESS OF PART TIME HEALTH CARE SERVICE AT HEALTH CENTERS IN NONTABURI PROVINCE. THESIS ADVISORS : PIYATHIDA TRIDECH Dr.P.H., VASON SILAPASUWAN Dr.P.H., PEERA KRUEGKRUEJIT M.Sc., THIPAPORN SUKOSIT M.P.H. 128 p. ISBN 974 - 663 - 544 -1

The objective of this survey research was to evaluate the effectiveness of part time health care service at 54 health centers in Nonthaburi province. The factors evaluated were revenue, expense revenue, morale of care providers, and satisfaction of out-patients of health care centers. The data was collected using questionnaires. The sample groups consisted of 191 providers working in part-time health care service and 380 patients coming to get part-time health care service between January 1 to January 31, 1998. The data was analyzed by using the descriptive statistics of percentage, mean and standard deviation. The statistical analysis of the data included one way ANOVA.

The results of this research indicate that services at these health centers have been effective. Details such as revenue and the expense of revenue were increased and people coming to get service were satisfied at high levels. The care providers morale evaluation indicated a medium level; however most providers working in part-time health care service reported that they were satisfied with their work. The recommendation of this research is that part-time health care service should be supported. Public health officers should provide health information to people coming to get service. The administrators should try to find measures to support provider's morale, especially status of work, consideration of income, and innovative supervision of all part-time work.