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SUWAN SURICHAMORN : JOB PERFORMANCE ASSESSMENT OF EMERGENCY UNIT HEADS IN REGIONAL AND GENERAL HOSPITALS, MINISTRY OF PUBLIC HEALTH. THESIS ADVISORS : PIYATHIDA TRIDECH, Dr.P.H., DUSIT SUJIRARAT, M.Sc. (Biost.), PEERA KRUGKRUENJIT, M.Sc. (Biost.), CHULIPORN SOPAJAREEYA, M.NS. 136 p ISBN 974-663-361-9

The job performance of the head of an emergency unit to be successful and achieve the units goals must be based on knowledge and ability in job performance to include administration, service and education. The purpose of this research was to measure the level of job performance of emergency unit heads in regional and general hospitals of the Ministry of Public Health. A cross sectional survey research study was carried out with a population census in emergency units. The research was conducted by questionnaire with 90 emergency unit heads as respondents. Data was collected and constructed by the researcher. Statistic Analysis used in the study was Chi-Square test, Pearson's Product-Moment Correlation Coefficient and analyzed by SPSS for windows program.

The results of the study show that emergency unit heads in regional and general hospitals had varied job performance levels. Factor analysis of motivation showed that emergency unit heads had moderate levels in achievement, recognition, policy and administration, and level in advancement and supervision. Motivation and little administration resource were significantly related to the job performance of emergency unit heads (P-value 0.001)

These results suggest the director might promote and provide supportive motivation for the job performance of emergency unit heads especially in regards to their advancement and supervision in order to improve the quality of their work and performance