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PUBLIC HEALTH CENTER / BANGKOK METROPOLITAN AREA

WIRASINEE BINSIRAWANICH: THE RELATIONSHIP BETWEEN PERSONAL FACTORS, JOB SATISFACTION AND COUNSELING ABILITY ON AIDS OF HEALTH PERSONNEL IN PUBLIC HEALTH CENTER BANGKOK METROPOLITAN . THESIS

ADVISORS : SOMCHIT PADUMANONDA, Dr.P.H. TASSANEE NONTASORN, Ed.D.

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Counseling, now, seem to be the best way to relieve distress arising from this incurable disease of AIDS/HIV patients. This cross-sectional research aimed to study the relationship between personal factors, job satisfaction and counseling ability on AIDS, of health personnel in Public Health Centers, Bangkok Metropolitan Administration. Herberg's conceptual framework of job satisfaction was used to explain the relationship between related factors and counselors' Pre-blood test counseling ability. The sample consisted of 120 counselors who attended an AIDS workshop arranged by AIDS Control Division. Subjects were asked to answer the self-evaluation questionnaire. Relationships and variation in the variables were tested using Pearson's Correlation and Stepwise Multiple Regression.

The results of this study reveal that the counselors' job satisfaction was generally at high and middle levels. The ability on AIDS counseling as a whole and events was at a high level, whereas ability on the assessment of clients' agreement to have a blood test was at the middle level. There was no significant between personal characteristics and counselors' ability on AIDS. There was a significant difference at the level of 0.001 between counselors' job satisfaction and their ability on AIDS counseling. Achievement relationship, interpersonal relationship and type of job could be was predict 33.8 % of variation in counseling ability on AIDS. Environmental problems were found, such as unavitable consulting room with inadequate Privacy. Thus, the AIDS control Division and Public Health Nursing Division ought to improve the work environment and add more workshops for counselors on the technique of encouraging clients to have blood tests. These changes would foster more effective counseling.