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ANECK CHENNUWAT : KNOWLEDGE AND COGNITION OF THE
METROPOLITAN POLICE OFFICER IN NEGOTIATION TO THE SUICIDE ATTEMPTS.

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The objective of the study is to find the knowledge and cognition of the police officers in the metropolitan police stations about crisis negotiation in suicide attempts. The primary goal of crisis intervention is to assist the victim to return to pre-crisis levels of functioning. Crisis negotiation, by its very nature, is not geared to solving long standing problems or to making personality changes. These goals are under the purview of psychotherapists and other helping professionals. The same basic skills, such as empathy, warmth, and genuineness, are, however, appropriate for both counseling and crisis intervention. The subjects were 390 police officers from the metropolitan police stations. The data were collected through questionnaires. The questionnaire addressed method and process, usage and the knowledge and cognition for the police officer about suicidal crisis negotiation.

The goal of the study is to improve the knowledge and cognition of crisis negotiators so that they may help suicidal people emotionally and mentally which should in turn improve negotiators' performance of police work.

The result of the study are summarized as follow.

Both knowledge and cognition about the causes of suicide and crisis negotiation are at the low level and are related to general personal factors. So the subjects agreed that they should use the psychological and risk management methods of crisis negotiation. Moreover, they think the curriculum for training is beneficial for their work because if they have more skill in crisis intervention, they can rescue the suicide attempts lives and improve our society.