

## Abstract

The study on “Model of Community Welfare of Kongboon Sajja Wang Saeng Sub-District Community Welfare, Kae Dam District, Mahasarakham Province” aims to study processes of setting community welfare of Kongboon Sajja Wang Saeng Sub-District, Kongboon’s key success factors and Kongboon’s development needs. As the qualitative study, the group discussion was the data collection tool. The following were the study results.

The processes of setting community welfare of Kongboon Sajja Wang Saeng Sub-District were divided into 3 phases with 7 setting steps. The management phase was the setting of Kongboon management comprising operational structure, regulation improvement and support seeking. The knowledge dissemination phase was to transfer working experience to interested persons. Kongboon’s internal key success factors of Kongboon were work dedication of consultants and committees, member participation, clear and flexible management systems and social capital supporting Kongboon performance. Kongboon’s external key success factors were support and cooperation with Wang Saeng Sub-District Administrative Organization, acceptance of external parties and compliance with authorities’ policies. Kongboon’s development needs were committee’s competence development, new members, new welfares, collaboration with other organizations, fund raising, satisfactory survey of the disadvantaged, survey of the disadvantaged not receiving welfare, work connection with other groups in the Sub-District, and employment support.

The recommendations to the committees of Kongboon Sajja Wang Saeng Sub-District Community Welfare are completely preparing Kongboon rules and regulations, creating new leaders to succeed existing leaders and managing Kongboon knowledge. In addition, Kongboon should establish its development plan and welfare as the committee’s guideline for collaboration with other organizations. The recommendations for Wang Saeng Sub-District Administrative Organization are the support and enhancement of Kongboon’s data management system with computer systems. Its budget allocation should comply with regulations to avoid problems when examined by the Office of the Auditor General of Thailand.