

Abstract

The study of “Guidelines for developing the social services for probationers- specially doing a research on the case of partnership agencies of Office of Probation in the Bangkok Metropolitan and Thonburi areas” has an aim to study the officers’ knowledge of the social service for probationers, study the partnership agencies’ officers’ attitudes towards the social service for probationers and study the partnership agencies’ officers’ problems and obstacles to performing the social services for probationers by using the 226 sets of questionnaires to collect data from sample groups. The statistics used in the data analysis are percentage, mean value, standard deviation, t-test and F-test. The result of the study area is as follows.

The sample groups mostly are male, aged more than 50 years old, with a Bachelor’s degree. Most of them work in the local administration with more than 7-year work experience. In general, it was found that the partnership agencies’ officers’ level of knowledge of the social services for probationers was at a high level, while the knowledge about the objectives was at a moderate level, particularly regarding the issue that working for social services could alleviate the discordance between the offenders and victims. In general, it was found that the officers’attitudes in partnership agencies towards working for social services for probationers was at a high level. However, their attitudes in considering the social service activities and reporting the results of social services was found to be at a moderate level. It was also found that the officers’attitudes in partnership agencies towards the problems in and obstacles to social services for probationers in general was at a moderate level. Their problems are that there are no meetings with other partnership agencies. That caused the patterns of social services to be unclear. The results of testing their relationships showed that the different sex and educational background affected the difference of knowledge about social service activities. The different working period affects the difference of knowledge about its objectives at a statistically significant level of 0.05. It was also found that the difference in age could cause the partnership agencies’ officers problems and obstacles in their work, namely in personnel and coordination at a statistically significant level of 0.05.

The suggestion from this study is there should be continuous education and training for partnership agencies’ officers about the objectives and patterns of social service and partnership agencies and probationers should have the opportunity of holding meetings to enable them to propose guidelines for continuous co-working to enhance the mutual understanding about the patterns of social service work and perform the social services in the same direction.