5 0 2 1 0 3 0 2 9

ATTITUDES OF MATURE CONSUMERS TOWARD ELECTRONIC BANKING: A CASE STUDY OF 40-60 YEAR-OLD CIVIL SERVANTS OF OCSC

PHETLADA CHAROENSAWATD

Advisor: Ajarn Wanida Phankaeo

A RESEARCH PAPER SUBMITTED IN PARTIAL FULFILLMENT OF THE REQUIREMENTS FOR THE DEGREE OF MASTER OF ARTS

IN

ENGLISH FOR CAREERS

LANGUAGE INSTITUTE, THAMMASAT UNIVERSITY

BANGKOK, THAILAND

MARCH 2009

ATTITUDES OF MATURE CONSUMERS TOWARD ELECTRONIC BANKING: A CASE STUDY OF 40-60 YEAR-OLD CIVIL SERVANTS OF OCSC

PHETLADA CHAROENSAWATD

Advisor: Ajarn Wanida Phankaeo

A RESEARCH PAPER SUBMITTED IN PARTIAL FULFILLMENT OF THE REQUIREMENT FOR THE DEGREE OF MASTER OF ARTS

IN

ENGLISH FOR CAREER
LANGUAGE INSTITUTE, THAMMASAT UNIVERSITY
BANGKOK, THAILAND
MARCH 2009