

APPENDIX A

Questionnaire in English

Occupational Stressors of Psychological Officers in the Three Southern Border Provinces

The questionnaire is a part of a research paper for graduate students, Language Institute, Thammasat University. Please read the instruction carefully and fill out the answers that best corresponds to yourself. All answer and information will be confidential and will be presented as group data, not individual one. There is no need to put your name on the paper

Thank you for your cooperation
Miss Sureeporn Piluk

Section 1: Personal Information

Instruction: Please mark ✓ in () that is true or that best corresponds to yourself.

1. Age
 1. () 20 - 30 years old
 2. () 30 - 40 years old
 3. () 41 - 50 years old
 4. () 51 - 60 years old
2. Rank
 1. () Non-commissioned officer
 2. () Commissioned officer
3. Marital Status
 1. () Single
 2. () Married
 3. () Divorce
4. Education
 1. () Below Bachelor's Degree
 2. () Bachelor's Degree
 3. () Master Degree or higher
5. Period of service in the Psychological Battalion
 1. () Less than 5 years
 2. () 5 - 15 years
 3. () More than 16 Years

Situation	Yes	No	Level of Stress				
			5	4	3	2	1
16. Being assigned to do something that is not in your job description or responsibility							
17. Having no opportunity to participate in decision-making							
18. Lacking freedom to conduct your mission							
19. Lacking smooth relationship with commanders							
20. Having commanders who do not trust your ability.							
21. Lacking counsel/ advices from the commanders							
22. Having no confidence in commanders' ability							
23. Lacking cooperation from the local units/ organizations							
24. Lacking support/ advices from colleagues							
25. Lacking coordination from colleagues							
26. Having no acceptance in work capability from colleagues							
27. Lacking no cooperation from the local people							
28. Perceiving that the locals do not trust you							
29. Conducting missions that are being affected by different religions, languages							
30. Being suspicious of people around you							
31. Lacking support in general							
32. Lacking training or opportunity to improve yourself as expected							
33. Being underestimated by commanders							
34. Lacking opportunity to get promotion							
35. Lacking pride in work							
36. Having inappropriate organizational structure or labor division							
37. Working for commanders who do not have a clear administrative policy							
38. Having opinions which are inconsistent with your unit's concept of operation							
39. Discrimination, obstruction or covert support in your unit							
40. Being threatened to be discharged or relocated							
41. Ineffective communication in the unit							
42. Gaining no protection nor responsibility on your tasks from your commanders							

Situation	Yes	No	Level of Stress				
			5	4	3	2	1
43. Being assigned to work in the unit that you are not familiar with because of the lack of personnel							
44. Unreasonable criteria for performance evaluation in the unit are not reasonable							
45. Inadequate and/or ineffective unit's weapons, tool and equipment							
46. Having no transparency in operational budget spending and provision of benefit, allowance and welfare							
47. Being treated unfairly by the commander							
48. Having sensitive issues, for example misunderstanding and disunity among colleagues in your unit							
49. Unsuitable physical environment for working, for example the weather is too hot, the office is too small and too noisy							
50. Lacking of incentive, for example daily allowance, hazardous duty pay and effective medical care promotion to create a good morale							

Part 3: Opened questions

- Please identify the indicators of stress caused by conducting counter-insurgency operation in the three southern border provinces (read the instruction of part 2 for examples of the indicators)

- Please express your recommendation or advices about what your unit should do reduce the occupational stress.

----- Thank you -----