

LIST OF TABLES

TABLE	PAGE
1. Table 2.1: The summary of factors that affect intercultural communication success.....	21
2. Table 2.2: The summary of intercultural communication barriers.....	24
3. Table 2.3: The summary of intercultural adaptation.....	28
4. Table 3.1: Rating scales.....	35
5. Table 4.1: Gender.....	38
6. Table 4.2: Age.....	38
7. Table 4.3: Educational background.....	39
8. Table 4.4: Nationalities of foreign colleagues.....	40
9. Table 4.5: Language communicating with foreign colleagues.....	40
10. Table 4.6: Whether the respondents have taken any language courses.....	41
11. Table 4.7: Whether the respondents have worked with foreigners before working in their current organizations.....	41
12. Table 4.8: Whether the respondents have any foreign friends.....	41
13. Table 4.9: Relationships.....	42
14. Table 4.10: Communication climates.....	43
15. Table 4.11: Time.....	44
16. Table 4.12: Factors that affect intercultural communication success (Between group comparisons).....	45
17. Table 4.13: Factors that affect intercultural communication success (Multiple comparisons).....	45
18. Table 4.14: Communication skills.....	46
19. Table 4.15: Attitudes.....	47
20. Table 4.16: Intercultural communication barriers (Between group comparisons).....	49
21. Table 4.17: Intercultural communication barriers (Multiple comparisons).....	49

TABLE	PAGE
22. Table 4.18: Improving empathy.....	50
23. Table 4.19: Encouraging feedback.....	51
24. Table 4.20: Acquiring social and cultural knowledge.....	52
25. Table 4.21: Increasing contact.....	53
26. Table 4.22: Intercultural adaptation (Between group comparisons).....	54
27. Table 4.23: Intercultural adaptation (Multiple comparisons).....	54
28. Table 4.24: Personal interviews.....	56