

REFERENCES

- Donna, S. (2001). *Teach business English*. Cambridge: Cambridge University Press.
- Erling, E. J., & Walton, A. (2007). English at work in Berlin. *English Today 89, Vol. 23, No. 1* (pp.32-39). Cambridge: Cambridge University Press.
- Hutchinson, T. & Waters, A. (1995). *English for specific purposes*. Cambridge: Cambridge University Press.
- Jones, L. & Alexander, R. (2002). *New international business English/teacher's book*. Cambridge: Cambridge University Press.
- Noe, R. A. (2002). *Employee training & development*. New York: McGraw-Hill.
- Nunan, D. (1988). *Syllabus design*. Oxford: Oxford University Press.
- Rea-Dickins, P. & Germaine, K. (1996). *Evaluation*. Oxford: Oxford University Press.
- Robinson, P. C. (1991). *ESP Today: A practitioner's guide*. London: Prentice Hall.
- Strevens, P. (1988). ESP after twenty years: A re-appraisal. In M. Tickoo (Ed.), *ESP: Star of the art*. SEAMEO Regional Language Centre.
- Mallika Varasarin, (2000). *An investigation of the participants' attitudes toward the in-service English training program of a multination company: A case study of American International Assurance Company Limited (AIA)*. Unpublished master's thesis, Ramkhamhang University, Faculty of Humanities, English and Linguistics Department.
- Vaughn, R. H. (2005). *The professional trainer*. San Francisco: Berrett-Koehler.