

## APPENDIX A

### Questionnaire to Survey Attitudes (in English)

**A survey of attitudes and satisfaction towards using  
the Self-Access Learning Center (SALC) at Thammasat University**

**Purpose:** This is a questionnaire to survey the attitudes of Fundamental English Course II students towards using Self-Access Learning Center (SALC) at Thammasat University.

**Instruction:** The questionnaire is divided into 3 parts as follows:

Part 1: Personal information

Part 2: The using pattern of the SALC

Part 3: The attitudes / satisfaction / comments / recommendations towards the SALC

Please kindly give us your frank attitudes to answer the items accordingly. Your answers will be kept confidentially and used for educational purpose of TE 790 (Independent Study) of MA-TEFL student at Thammasat University.

**Thank you very much for your kind cooperation and valuable time.**

**Part 1: Personal information**

Gender       Male                       Female                      Age \_\_\_\_\_ years  
Faculty \_\_\_\_\_  
You have studied English for \_\_\_\_\_ years

**Part 2: The using pattern of the SALC**

How often do you use the SALC?

- Once or twice a week       More than twice a week  
 Once/bi-week               Others (Please specify \_\_\_\_\_)

What is your purpose for using the SALC? (You can answer more than one)

- To complete the homework/assignments       To practice/develop English skills  
 Enjoyment/Entertainment Purpose               Others (Please specify \_\_\_\_\_)

<b>Part 3: The attitudes / satisfaction / comments towards the SALC</b>
---

**Room: SALC 1 – Reading and Writing Room**1. Have you ever used the **SALC 1**?

- No (go to no. 2)                       Yes (go to no. 3)

2. What is your reason for not using the **SALC 1**? (You can answer more than one)

- No homework/assignments                       Not match with English skills to practice  
 No media for enjoyment/entertainment       Not attractive room from viewing outside  
 Crowded/Too many users                       Others (Please specify \_\_\_\_\_)

\*\*\*\*\* please go to **no. 4** \*\*\*\*\*3. Please put a tick (✓) into the box according to your **satisfaction level** in the following aspects:**5=Most satisfied****4=Very satisfied****3=Moderately satisfied****2=Quite dissatisfied****1=Very dissatisfied**

	5	4	3	2	1
<b>English <u>Reading</u> Materials: Magazines / Newspapers / SRA / Exercises &amp; worksheets</b>					
- Amount/Quantity					
- Quality					
- Difficulty Level					
- Variety					
- Improvement in <u>Reading</u> Skill					
<b>English <u>Writing</u> Materials: Exercises &amp; worksheets</b>					
- Amount/Quantity					
- Quality					
- Difficulty Level					
- Variety					
- Improvement in <u>Writing</u> Skill					
<b>Atmosphere:</b> Layout & Design / Decoration / Seating / Lighting / Temperature					
<b>Staff Service:</b> Availability / Enthusiasm / Recommendation / Helpfulness / Friendliness					

**Room: SALC 2 – Computer Room**

4. Have you ever used the SALC 2?

- No (go to no. 5)                       Yes (go to no. 6)

5. What is your reason for not using the SALC 2? (You can answer more than one)

- No homework/assignments                       Not match with English skills to practice  
 No media for enjoyment/entertainment     Not attractive room from viewing outside  
 Crowded/Too many users                       Others (Please specify \_\_\_\_\_)

\*\*\*\*\* please go to **no. 7** \*\*\*\*\*6. Please put a tick (✓) into the box according to your **satisfaction level** in the following aspects:**5=Most satisfied****4=Very satisfied****3=Moderately satisfied****2=Quite dissatisfied****1=Very dissatisfied**

	5	4	3	2	1
<b>Instructional Media: CD-ROMs / Internet / Websites</b>					
- Amount/Quantity					
- Quality					
- Difficulty Level					
- Variety					
- Improvement in <u>Listening Skill</u>					
<b>Equipment: Computers / Headsets / Microphones</b>					
- Amount/Quantity					
- Quality					
- Convenience of use					
- Ease of use					
<b>Atmosphere:</b> Layout & Design / Decoration / Seating / Lighting / Temperature					
<b>Staff Service:</b> Availability / Enthusiasm / Recommendation / Helpfulness / Friendliness					

**Room: SALC 3 – Edutainment Room (Video, Games, and Karaoke Sections)**

7. Have you ever used the SALC 3?

- No (go to no. 8)                       Yes (go to no. 9)

8. What is your reason for not using the SALC 3? (You can answer more than one)

- No homework/assignments                       Not match with English skills to practice  
 No media for enjoyment/entertainment       Not attractive room from viewing outside  
 Crowded/Too many users                       Others (Please specify \_\_\_\_\_)

\*\*\*\* please go to **no. 10** \*\*\*\*9. Please put a tick (✓) into the box according to your **satisfaction level** in the following aspects:**5=Most satisfied****4=Very satisfied****3=Moderately satisfied****2=Quite dissatisfied****1=Very dissatisfied**

	5	4	3	2	1
<b>Edutainment Media: Movies / Language learning videos / English-practice games</b>					
- Amount/Quantity					
- Quality					
- Difficulty Level					
- Variety					
- Improvement in <u>Listening/Speaking Skill</u>					
<b>Equipment: TVs / Video players / CD players</b>					
- Amount/Quantity					
- Quality					
- Convenience of use					
- Ease of use					
<b>Atmosphere:</b> Layout & Design / Decoration / Seating / Lighting / Temperature					
<b>Staff Service:</b> Availability / Enthusiasm / Recommendation / Helpfulness / Friendliness					

**Room: SALC 4 – Listening Room (Sound Lab)**

10. Have you ever used the SALC 4?

- No (go to no. 11)                       Yes (go to no. 12)

11. What is your reason for not using the SALC 4? (You can answer more than one)

- No homework/assignments                       Not match with English skills to practice  
 No media for enjoyment/entertainment     Not attractive room from viewing outside  
 Crowded/Too many users                       Others (Please specify \_\_\_\_\_)

\*\*\*\*\* please go to **no. 13** \*\*\*\*\*

12. Please put a tick (✓) into the box according to your **satisfaction level** in the following aspects:

**5=Most satisfied**

**4=Very satisfied**

**3=Moderately satisfied**

**2=Quite dissatisfied**

**1=Very dissatisfied**

	5	4	3	2	1
<b>Instructional Media: Listening exercises / Songs / Cable TV programs</b>					
- Amount/Quantity					
- Quality					
- Difficulty Level					
- Variety					
- Improvement in <u>Listening/Speaking Skill</u>					
<b>Equipment: Headsets/ Song cassettes / Cassette players</b>					
- Amount/Quantity					
- Quality					
- Convenience of use					
- Ease of use					
<b>Atmosphere:</b> Layout & Design / Decoration / Seating / Lighting / Temperature					
<b>Staff Service:</b> Availability / Enthusiasm / Recommendation / Helpfulness / Friendliness					

13. Have you ever asked or consulted the lecturers when using the SALC?

Yes (go to no. 14)  No, because (Please specify \_\_\_\_\_) \*\*go to no. 15\*\*

14. What is the usefulness of consulting with the lecturers?

---

---

15. What are the advantages/benefits of using the SALC?

---

---

16. What are your problems/obstacles in using the SALC?

---

---

17. What do you like the most in using the SALC?

---

---

18. What do you dislike the most in using the SALC?

---

---

19. What aspects of the SALC would you like to comment and recommend for further improvement?

---

---

**\*\*\*\*\* Thank you very much for your kind cooperation and valuable time. \*\*\*\*\***

**Your answers are very much appreciated.**