

ABSTRACT

This study surveys the impact the TOEIC preparation course provided at Toyota Motor Thailand may have on employees' English language development. The study aims to explore whether the TOEIC preparation course can result in a higher TOEIC score as well as on the employees' positive attitudes towards their English language development after completing the course. Moreover, the sub objectives of the study are to investigate the effectiveness of the course and the areas in which the course can be improved.

A simple sampling method is used to study the population from a list of employees registering for the TOEIC course. The study population accounted for 83% of the total number of employees who took the TOEIC course. In conducting this research, TOEIC exam was held for employees after they completed the course. The TOEIC scores were compared with the pre TOEIC scores employees had before taking the course. In the area of attitudes, questionnaires were sent to employees through the company's e-mailing system.

The data collected showed that employees' English language has improved in terms of the TOEIC scores increase. 87% of the study population achieved higher TOEIC scores. In addition, they have relatively positive attitudes both towards their English improvement, after finishing the course, and the overall aspects of the course itself.