

APPENDIX A

Questionnaire (English Version)

Questionnaire for Research Study

Topic: A Survey of the Causes Employees' dissatisfaction at Maeklong Foods
Company

This survey is a part of research as partial fulfillment of the requirements for
Master of Arts in English for Careers, Language Institute, Thammasat University.

**Note: Your responses will be kept strictly confidential and will not have any
affect on your career.**

Part I: General information

**Instruction: Please read the following statements and mark X in the blank of
the answer you think is most appropriate.**

1. Position.....
2. Gender
 1. Male
 2. Female
3. Age
 1. Less than 15 years old
 2. 16 - 20
 3. 21 – 25
 4. 26 – 30
 5. 30 – 35
 6. 35 – 40
 7. 46 and over
4. Education
 1. Primary education
 2. Secondary education
 3. Vocational education
 4. Non
5. Marital Status
 1. Single
 2. Married
 3. Divorced/Separated

6. How many children do you have?
- | | |
|-------------------------|----------|
| 1. 1 - 2 | 2. 3 - 4 |
| 3. More than 5 children | 4. None |
7. Where do you live?
- | | |
|--|-------------------------|
| 1. Tombon Bangjakreng (the factory area) | 2. Amphawa district |
| 3. Phetchaburi province | 4. Samutsakorn province |
| 5. Other..... | |
8. Income / Month
- | | |
|------------------------|------------------------|
| 1. Below THB 5,000 | 2. THB 5,000 – 10,000 |
| 3. THB 10,000 – 15,000 | 4. THB 15,000 – 20,000 |
9. How long have you been with the company?
- | | |
|------------------------|---------------------|
| 1. Less than one month | 2. 1 – 3 months |
| 3. 4 – 6 months | 4. 7 – 9 months |
| 5. 10 – 12 months | 6. More than 1 year |
10. How often do you work overtime?
- | | |
|------------------|----------------------------|
| 1. once a week | 2. 2 days / week |
| 3. 3 days / week | 4. more than 3 days / week |
11. Have you ever worked on a production line for any other factory?
- | | |
|----------------------|-------|
| 1. Yes (where? | 2. No |
|----------------------|-------|
12. How many times have you changed workplaces in the past five years?
- | | |
|-----------------------|------|
| 1. None | 2. 1 |
| 3. 2 | 4. 3 |
| 5. More than 3 places | |

Part II: Opinions about Working System

Instruction: When responding to the questionnaire, please use the following scores: The scores correspond to the following:

5 = very dissatisfied

4 = dissatisfied

3 = neither satisfied nor dissatisfied

2 = satisfied

1 = very satisfied

dk/na = don't know / not applicable

Please check (X) in the box, using a score from 1 to 5, to rate how satisfied you are with your career at Maeklong Foods Company for the aspects mentioned.

No.	Topic	5	4	3	2	1	dk/na
	How would you rate your job dissatisfaction at Maeklong Food Company?						
13.	With my present job at Maeklong Foods company						
14.	With opportunities for personal development						
15.	With opportunities for job advancement						
16.	With the performance evaluation						
	How would you rate working hours?						
17.	Working hours						
18.	Overtime working hours						
19.	The finishing time of overtime work						
20.	The ability to maintain a balance between family time and working time						
	How would you rate your dissatisfaction with the leadership at Maeklong Foods Company?						
21.	With keeping me informed						
22.	With caring about employees						
23.	With having ethics						
	How would you rate your dissatisfaction with benefits the company provides to you?						
24.	The rate of the wage						
25.	The type of benefits I have received compared with other companies in the same industry.						
26.	The company's fringe benefits						
	How would you rate your dissatisfaction with your supervisors?						
27.	My direct supervisor's working style						

28.	My supervisors knows their work very well						
29.	The freedom to say what I think.						
30.	Their willingness to listen to my problems and opinions.						
31.	Their reply to my concerns.						
32.	Their presence (being there) when needed.						
33.	Their instructions about work assignments.						
34.	Their interference while I am doing my job.						
	The atmosphere and environment at the workplace						
35.	The environment around the plant						
36.	The air ventilation system on the production line						
37.	The light within the production line						
38.	The place for relaxation when having a break						
39.	The overall security						
40.	The working atmosphere within my department						
41.	The coworkers within my department						

Part III: Opinions and Suggestions

Instruction: Please read the following statements and mark X in the blank of the answer you think is most appropriate.

42. How committed are you to a long-term career at Maeklong Foods Company?
1. I am fully committed to a long-term career at Maeklong Foods Company.
 2. I am somewhat committed to a long-term career at Maeklong Foods Company.
 3. I am not sure how long I plan to stay at Maeklong Foods Company.

Comments

43. What are the best things about working at Maeklong Foods Company?

44. What kind of changes would you like to see at Maeklong Foods Company?

END OF SURVEY

Thank you for completing this questionnaire

