

4 9 2 1 0 3 0 8 9 8

**SATISFACTION OF THAI MEMBERS WITH ROYAL ORCHID PLUS (ROP)  
OF THAI AIRWAYS INTERNATIONAL PUBLIC COMPANY LIMITED (2007)**

**JIRAPAN SONCHAENG**

**Adviser: Asst. Prof. Vimolchaya Yanasugondha**

**A RESEARCH PAPER SUBMITTED IN PARTIAL FULFILLMENT OF  
THE REQUIREMENTS FOR THE DEGREE OF  
MASTER OF ARTS  
IN  
ENGLISH FOR CAREERS  
LANGUAGE INSTITUTE, THAMMASAT UNIVERSITY  
BANGKOK, THAILAND  
MARCH 2008**

**SATISFACTION OF THAI MEMBERS WITH ROYAL ORCHID PLUS (ROP)  
OF THAI AIRWAYS INTERNATIONAL PUBLIC COMPANY LIMITED (2007)**

**JIRAPAN SONCHAENG**

**Adviser: Asst. Prof. Vimolchaya Yanasugondha**

**A RESEARCH PAPER SUBMITTED IN PARTIAL FULFILLMENT OF  
THE REQUIREMENTS FOR THE DEGREE OF  
MASTER OF ARTS  
IN  
ENGLISH FOR CAREERS  
LANGUAGE INSTITUTE, THAMMASAT UNIVERSITY  
BANGKOK, THAILAND  
MARCH 2008**