

Nongnard Pisitbunnakorn 2014: Organization Commitment and Job Performance of Personnel of Bangkok Area Revenue Office 22, Bangrak District. Master of Arts (Political Science), Major Field: Political Science, Department of Political Science and Public Administration. Thesis Advisor: Associate Professor Chiocham Arsuwattanakul, M.P.A. 154 pages.

The objectives of the research were to study organization commitment and job performance of personnel of Bangkok Area Revenue Office 22, Bangrak District to compare the organization commitment of personnel classified by personnel factor, to study the relationship between job characteristic, experience and organization commitment of personnel and finally to study the relationship between organizational commitment of personnel and job performance. The sample size was 170 persons and 19 persons of management level, selected by proportional stratified random sampling. Data were collected by questionnaires and analyzed by statistical software. Statistical tools used for data analysis were percentage, mend, standard deviation, t-test, One-Way ANOVA, and Pearson Product Moment Correlation Coefficient, at the 0.05 level of significance

The results of the research found that organization commitment and job performance were at high level. Hypothesis testing revealed that personnel factors caused no difference of the organization commitment, However factors concerning job characteristics and work experience had relationship with organization commitment, Moreover organization commitment had relationship with job performance at the 0.05 level of significance.

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Thesis Advisor's signature