

## ABSTRACT

**Title of Research Paper** : Organization Commitment : A Case Study of  
Metropolitan Electricity Authority  
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The purpose of this research was to study the level of organization commitment of Metropolitan Electricity Authority's staffs and factors related by using 288 questionnaires. The total respondents were 269 persons.

### Summary of findings

1. The majority sample of this study was female (64.7%) and below 30 years of ages (63.9%). The level of education was Bachelor Degree (61.0%). Marital status was married (61.0%). Duration of work below 15 years was 48.7% and 65.4% had level 4-6.
2. The degree of organization commitment was high level. After analysis in each aspect, it was found that the degree of a strong confidence in accepting organization's goal was medium while willing to put highly effort for organization and be consistency in organization's member aspects was high.
3. Factors related to organization commitment are a level of education, a marital status, a duration of work, a position, a freedom in working, a variety of work, a unity of work, an opportunity to have an interaction with other person, a pride to be an important person in organization, a feeling that organization can be rely on, an expectation to receive some response from organization and an attitude toward co-workers.