

ABSTRACT

Title of Research Paper : Evaluation of the Operational Outcome of the
Regional Occupational Training Program to
Alleviate the Unemployment Problem : A Case
Study of the Labor Skill Development Institute
in Chonburi Province

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The study was conducted for the following objectives : 1) to evaluate the operational outcome of the regional occupational training program to alleviate the unemployment problem, and 2) to identify the operational problem of the regional occupational training program.

A questionnaire was employed to collect the data from the Direction of the Labor Skill Development Institute in Chonburi Province, 13 program officers and 100 trainers who completed the occupational training programs from the institute. The total subjects were 114 people.

Findings

1. The regional occupational training program to alleviate the unemployment problem was found to achieve its objectives and to reach the predetermined standard at a moderate level. The program could fulfill the time and financial criteria at a high level, but the effectiveness of the program was found to be at a low level. The service users' satisfaction was found to be at a moderate level.

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2. The program management was found to be appropriate at a moderate level.

3. The inputs were found to be sufficient at a moderate level.

With regard to the problems and obstacles, it was found that the personnel or employees had not enough time to complete the work. There was a delay to get the budget to use in the program. There was neither travel allowance nor welfare for the officers who had to travel to work in faraway places. Also, there were not adequate and proper facilities in the buildings. In addition, there were not enough teaching and because there were many training courses offered at the same time. The teaching materials are not clear and prices, and more than necessary. The qualifications of trainees did not meet the program requirements, thus making the trainees not very interested in practices, so they could not use the knowledge to earn a living upon completion of the training course.

Recommendations

It was found that the program objectives - i.e., alleviation of the unemployment problem and generation of supplementary occupations to enable the trainees to earn extra money were found to be achieved at a low level. Therefore, improvement should be made in these matters. This may be done by surveying the needs of people who want to enter the program, in order to find out in which occupational branches they want to be trained. Especially, the trainees should be given an opportunity to participate in designing the curricula, which will contribute to the success of the programs at a high level. Also, survey of the labor market should be conducted, particularly in the area near the institute and in the province, in order to find out what kind of skill the labor market wants. This will enable the regional occupational training program to meet the demand of the labor market, thus reducing the unemployment problem. Besides, the personnel, managerial resources and teaching materials should be appropriate and adequate.