

ABSTRACT

Title of Research Paper : Quality of Working Life of the Public Health Officers at the Health Centers under the Public Health Office in Trang Province

Author : Mr. Pramote Kan-in

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The purpose of the study was two fold : 1) to measure the quality of working life of the public health officer at the health centers under the Public Health Office in Trang Province, and 2) to identify the factors related to their quality of working life.

The samples were 232 public health officers at the health centers under the Public Health Office in Trang Province. A questionnaire was employed as the instrument to collect the data. Percentage, mean, and standard deviation were used to describe the data, and t-test and F-test were employed to test the hypotheses.

The findings were briefly reported as follows :

Most of the public health officers were female. They were 31-40 years of age. Their position was community public health officer. Their education was below a Bachelor's degree. They were married. Their salary range was 10,001-15,000 baht. They had worked for more than 15 years.

The quality of working life of the public health officers in Trang Province was found to be moderate (Mean = 2.69). The six components of the quality of working life could be ranked from the highest to the lowest mean as follows : 1) relationship with other agencies (Mean = 3.11), 2) reasonable pay (Mean = 2.64) , 3) career advancement and job security (Mean = 2.67) , 4) constitution in work (Mean = 2.64) 5) knowledge and skill development (Mean = 2.55) , and 6) balance of life and work (Mean = 2.50)

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When the hypotheses were tested , age, work position , education , number of working years, nature of work, supervision, relationship with colleagues and work condition were found to be significantly related to the qualty of working life of the public health officers at the 0.05 level. Therefore, the hypotheses were accepted. In contrast, sex, marital status, and salary were found to have no significant relationship with their quality of working life.