

ABSTRACT

Title of Research Paper : Quality of Working Life of the Officials in the Department of Agricultural Extension : A Case Study of the Officials in the Central Office

Author : Mr. Sudsakorn Ngeeon

Degree : Master of Arts (Social Development)

Year : 2001

The three objectives of the study were

1. to find out the quality of working life of the officials in the central Office of the Department of Agricultural Extension,
2. to identify the factors related to their quality of working life, and
3. to make recommendations about upgrading their quality of working life.

The data were collected by distributing copies of questionnaires to 225 officials in the central Office of the Department of Agricultural Extension. All the questionnaires, or 100%, were returned. t-test and F-test were employed to test the hypotheses.

The findings were summed up as follows :

1. General characteristics of the samples. Most of the officials under the study were females (59.6%). They were in the age range of 40-90 years (53.3%). They were in the position of agricultural technician, accounting officer, and policy and planning officer (49.8%). About 49.3 percent had a Bachelor's degree. About 67.6 percent were married. About 60.0 percent had a salary of 10,001-20,000 baht. About 60.5 percent had worked for the government for 16 years or more.

2. The quality of working life of the officials in the central Office of the Department of Agricultural Extension was found to be moderate. When individual components were considered, all were found to be moderate. The highest mean score belonged to relationship with other agencies, followed by balance between the course of life and work, appropriateness of the salary, knowledge and skill development, career advancement, and organizational constitution, respectively.

3. Sex, position, nature of work, supervision, relationship with colleagues and work environment were all found to be significantly related to their quality of life at the 0.05 level. On the contrary, age education, marital status, salary, and number of working years were found to have no relationship with their quality of working life.