

ABSTRACT

Title of Research Paper :Administrative Process of Health Insurance For All :
A Case Study of Health Stations in Muang District,
Yasothon Province

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Administrative Process of Health Insurance For All : A case study of Health Stations in Muang District, Yasothon Province. The two objectives of the study were 1. to find out the administrative process of health insurance For all at the health stations in Muang District, Yasothon Province and 2. to identify the problems and obstacles of the administrative process : health insurance for all there.

The framework of the study covered 5 aspects of the administrative process : planning, organizational management, supervision, coordination and follow-up evaluation. The background variables were sex, age, education, work position, number of working years, member of villages under the responsibility member of officers at the health stations, and member of people under the responsibility. The sample were purposively elected. They were 21 officers responsible for privilege cards in each of the 21 health station in Muang district, Yasothon Province.,The data were collected by interview them. Frequency, percentage, mean and standard deviation were employed for data analysis.

The findings were briefly stated below.

The administrative process of Health Insurance For All at the health station in Muang District, Yasothon Province was found to be moderately effective (mean = 2.90) the mean scores could be ranked from the highest to the lowest as follows : organizational management (mean = 3.09), followed by coordination (mean = 3.03), follow - up and evaluation (mean = 2.9), and planning (mean = 2.77). Supervision, however was found to receive the lowest score (mean = 2.66).

The problems of subjects revealed in the open - ended questions were ranked from the highest to the lowest percentage as follows : lack of personnel (the problem in organizational management) (33.33%) followed by uncommunity in work supervision and not receiving resource support on time (the supervision problem 19.04%), unclear target (the planning problem) (14.28 %) and lack of condition with other organizations (the coordination problem) (14.28%) respectively.

Recommendations :

The following were made

1. The planning. The target should be clearly defined, including participation in planning.
2. Organizational management. More personnel at the health station should be recruited.
3. Supervision and follow - up. Supervision and follow - up should be done continuously and encourage the officers to complete their work on time.
4. Coordination. Coordination there should be coordination with other organization and different level of coordination.
5. Follow up and evaluation . Evaluation should be made and the result should meet the required standards.