

ABSTRACT

Title of Research Paper : Female Caddies' Quality of Work Life in Bangkok
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This research aims at studying the female caddies' quality of work life in Bangkok golfcourses ; factors affecting their quality of work life including problems and obstacles in promoting their work life quality and ways to correct them.

Questionnaire is used as the main instrument for data collection : samples are selected from 3 types of golfcourse in Bangkok, i.e, a private golfcourse, a government golfcourse and the one owned by an educational institution ; 50 female caddies from each course were selected voluntarily, altogether 150 samples. Data analysis was done by descriptive statistics and t-test and F-test for the hypothesis testing.

Results of the study reveal that the majority of caddies are between 15-26 years old and married with only primary education and moving to live in Bangkok from the provinces in the central plain , having more than 2 years of work experience. They were persuaded by friends to work as caddy while they were unemployed and needed to have income ; most of them have had no work experience in the golfcourse before. But have some experience in other jobs, particularly as hired

labour. Their monthly income as caddy is about 6,000-9,000 Baht, working 3-4 days/week, 2 rounds per day, spending 5 hours and more for one round of golf.

Their quality of work life in general appears to be moderate ; high quality in the aspect of safety but in the aspects of career prestige, work progress and security appear to be in the middle level ; the low quality expresses in income and welfare.

The levels of work quality of caddies in the 3 types of golfcourse studied are not different and all in the middle level.

From hypotheses testing , it was found that a factor affecting the caddies' work life quality is occupational support from their families.

Problems and obstacles impede the promotion of caddies' quality of work life are low income and insufficient welfare, particularly in health care because they are under the "free labour" category outside the hired labour system.

Recommendations proposed by the researchers are, among others, forming occupational group among female caddies to have more bargaining power in the future for higher income and career status.