

**ABSTRACT**

**Title of Research Paper** : Factors Affecting Work Efficiency of Bangkok Bank Public Company Limited Employees : A Case Study of Sisaket Province

**Author** : Miss Narmjit Chawandee

**Degree** : Master of Arts (Social Development)

**Year** : 2001

---

The study of "Factors Affecting Work Efficiency of Bangkok Bank Public Company Limited Employees : A Case Study of Sisaket Province" had following objectives:

1. to study work efficiency of Bangkok Bank Public Company Limited employees in Sisaket Province,
2. to study factors affecting work efficiency of Bangkok Bank Public Company Limited employees in Sisaket Province,
3. to use the research results as guideline to improve management of Bangkok Bank Public Company Limited in Sisaket Province.

The population were employees of Bangkok Bank Public Company Limited in Sisaket Province. The data were collected by using questionnaires distributing to 86 bank employees with 82 of them returning (95.30%). The statistics employed for data analysis were frequency, percentage, mean and standard deviation and for hypothesis testing were t-test and F-test.

## Results

1. Most sample were male, age between 36-45 years, marital status, completed bachelor degree, being service staff and working period more than 21 years. The numbers of sample having monthly income 20,001-30,000 baht were equal to the numbers of sample having income more than 30,000 baht (30.50%).

2. In overall, work satisfaction of bank employees was at a moderate level.

3. In overall, work efficiency of bank employees was at a high level.

4. Factors affecting work efficiency were education level and colleagues.

However, factors did not affect work efficiency were sex, age, marital status, position, work experience, income, work progressive opportunity, supervisor, benefit, work characteristic, work environment, fairness in work, policy and management.