

ABSTRACT

The title of Research Paper : The Effectiveness Evaluation of The Office of The Permanent Secretary of the Ministry of Industry
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The study on the Effectiveness Evaluation of The Office of The Permanent Secretary has the following objectives:-

1. to evaluate the effectiveness and efficiency of the operation with respect to the a role and the manifest function of The Office of the Permanent Secretary.
2. To evaluate the implementation after the Industrial restructuring plan, 1st (BE-1998-2002). Has been put to use.
3. To study the problem, and the obstacles in performing the role and function of The Office of the Permanent Secretary after the Industrial Restructuring Plan. Has been used.

Populations in the study were the 70 of The Office of The Permanent Secretary and other departments of the Ministry of Industry, The study used questionnaires and in-depth for data collection interview. In addition the Balanced Scorecard technique has been used by requesting information from The Permanent Secretary and other related officers.

The Results of the study were as follow:-

- 1 The operation effectiveness of The Office of the Permanent Secretary was at moderate level (X=6.0)
- 2 The operation efficiency of The Office of the Permanent Secretary was at the moderate level (X=4.9)

- 3 The overall implementation of The policy and plans of the conclusion permanent secretary was at moderate level (X=4.1)

In conclusion the operation effectiveness and efficiency of The Office of the Permanent Secretary were at moderate level (X=5.0)

Recommendations:

1. The Office of the Permanent Secretary should encourage the chief officers to participate in planning in accordance with their roles and mission of the offices.
2. The Office of the Permanent Secretary should provide appropriate management resources to each activity or project.
3. The Office of the Permanent Secretary should monitor its actuating every six months.
4. The Office of the Permanent Secretary should cooperated with other related offices of Ministry of Industry in order to solve the problems together especially in regret to the equipment and other facilities.