

ABSTRACT

Title of Research Paper : The Effectiveness Evaluation of Ministry of Industry :
A Case Study of Department of Industrial Works

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The study on the effectiveness evaluation of Ministry of Industry : A Case study of the Department of Industrial Works is aimed to 2 issues :

1. To evaluate on efficiency and effectiveness of the Department of Industrial Works after the organization restructuring and revision of the role and job description of the Department.
2. To evaluate the utilization of the policy and transformation the plans to the implementations of the Department.

The questionnaire is used in this study in order to survey the idea of the population and the sampling group ; the officers in the Department that divided into 2 levels as senior administrator and middle level administrator total 3 people who will be interviewed specifically and junior administrators and 50 officers who will answer the questionnaire.

The Result of the study

1. The importance of the plan aspect : It is found that some offices consider every plan to be important at middle level. The Organization Restructure Plan of Ministry of Industry is considered to be a rather low level important plan while the Master Plan on Industry is considered to be a middle level important plan.

2. The consistency aspect among plans, considering from concept and practical method ; it is found that every plan, including the Master Plan on Industry, the Industrial Restructure Plan

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and the Organization Restructure Plan of Ministry of Industry, is highly consistent both in concept and practical method.

3. Operational efficiency according to the plans are evaluated at middle level and efficiency on personnel management is evaluated at rather high level.

4. The effectiveness of operation and problem solving to most customer are evaluated at middle level.

Recommendations

1. The importance of all plans, including the Industrial Restructure Plan, the Master Plan on Industry and the Organization Restructure Plan of the Ministry of Industry should be realized by participants in each level.

2. Budget should be allocated properly by focusing on the important of each project which consists of survey and analysis the data to study feasibility in any aspect of the project.

3. Resources using in the project, including personnel, material, equipment, instrument, accessories and technology, should be managed efficiently and sufficiently to demand of the officers in each office.