

### ABSTRACT

**Title of Research Paper** : Stress in Working of Interrogation Police Officers:  
A Case Study of Metropolitan Police Division 2  
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**Year** : 2001

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The study of Stress in Working of Interrogation Police Officers: A Case Study of Metropolitan Police Division 2 has the objective as follow; to study the stress level, the organ factors that affected stress and the guideline for solving the stress problem on working of interrogation police officers from 11 police stations which are in Metropolitan Police Division 2.

This study, the author collected information by using the questionnaires that were given to the interrogation police officers and returned back to the author who was waiting.

#### **Result of Study**

All of the answerers were the commissioned police officers; rank from police sub-lieutenant to police lieutenant colonel in the amount 130 police officers as at 75% of target population group.

There were 2 sides for the organ factors that the interrogation police officers thought they affected the stress at high level i.e. working environment, promotion and justice. For the relationship with co-workers and working control, the interrogation police thought they affected the stress at medium level. The factor, which had the highest average point, was to the promotion and justice whom in each answer was almost in the high level.

The stress condition of interrogation police officers for physical side and mental side were in low level which there was the relation in the average points was to there were the average points in low level for the physical and mental.

For the relation between individual factor and stress, the different age factor, ranking factor, working period factor and accommodation factor were found to have no impact on the stress. But the different marital status factor and income factor were found to significantly affect on the stress at the 0.05 level.

The relation between the organ factor and stress, the different of working environment factor, the relationship with co-workers factor and promotion and justice factor were found to significantly effect on the stress at the 0.05 level. For the different of working control factor, was found to have no impact on the stress.

#### **Recommendation**

##### **Recommendation from Sample Group**

1. Management Recommendation for improving interrogation works were 2 points: 1) the working expenses such as the process of expenses claim should be faster than the process in the present time, some of working that relate to the

interrogation job could be claimed i.e. the travelling expense for connection with other people, 2) the solution for the operation process that has many steps and too much works which is necessary to consider the effect from working and should provide the other officer to help or support the interrogation police.

2. Policy Recommendation for improving interrogation works were 2 points: 1) law and regulation that are strict the interrogation police officers to complete their works within the limited time should be revised, 2) promotion and supporting of working; especially of the consideration to appraisal base on good performance, provide more welfare base on the responsibility and paying more attention to the interrogation works.

Recommendation from result of study

The organ factor that affected stress at the high level should be solved as follow: 1) working environment such as work quantity should be appropriate to interrogation process that has many steps, the period of time should be balance with the case weight, no pressures by do not fix the period of time so short, to appoint the working team for distributes the responsibility instead of one-man show, 2) promotion and justice such as the fair appraisal system for good performance, appointment and rotating by considering from the requirement i.e. knowledge, ability, seniority that would make the equal for everyone and the process of rotate position should be flexible.