

ABSTRACT

Title of Research Paper : Opinions of Security Guards on the Effectiveness of Maintaining Security in the Government House Area

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Degree : Master of Arts (Social development)

Year : 2001

The four main objectives of the study were 1) to find out the security guards' knowledge and understanding of maintaining security, 2) to reveal their opinions about the effectiveness of maintaining security in the Government House area, 3) to identify the factors affecting their opinion about this matter, and 4) to seek their suggestions about how to maintain security in the Government House area.

The population of the study included 140 policemen acting as security guards at the Government House and 30 Government House security guards, or the total population of 170. The sample of 100 were used in the study. That is, all the 30 Government House security guards, or 100% of them were included in the study, and 70 samples from the police group, or 50% of the total police acting as security guards there were selected by accidental sampling. A questionnaire was employed as the research instrument. Percentage, mean, standard deviation, t-test and F-test were used for data analyses.

It was found that most of the samples, or 93%, were male. Their ages fell on the range of 26-30 years (47%). About 33 percent were servicemen, about 33 percent guard commanders, and about 30 percent security guards, respectively. More than half (66%) had Education below a Bachelor's degree. About 65 percent were single. Nearly half (42%) worked as security guards at the government House for 1-2 years. Nearly half (43%) earned a monthly income of 6,001-8,000 baht.

The security guards in the study thought that the effectiveness of maintaining security in the government House area was rather little ($\bar{X}=2.14$). When individual components were considered separately, it was found that personnel, managerial resources and operational procedures were rather slightly effective ($\bar{X}=2.22, 2.27$ and 1.93 , respectively).

When the hypotheses were tested, work position and number of working years were found to significantly affect the security guards' opinions about the effectiveness of maintaining security in the Government House area.

Recommendations.

1. The security guards' number of working years was small, so they lacked work experience. As for the police group, the National Police Office should assign the police to be security guards at the Government House for 4 years before they are moved to other places. The security guards under the Security Force of the Government House should be recruited from those with enough knowledge and experience and should be appointed as government workers or permanent workers so that they will feel that they have job security. This will be a motivation for them to work efficiently.

2. Physical management of the Government House is not suitable for keeping security because of too many entrances and exits. Besides, there are a lot of offices in the area and it is impossible to give priority to any specific point. Therefore, it is recommended that unrelated officers or officers that are unnecessary to be in the area be moved out and that the government Houses area be clearly divided into zones, depending on the importance of each office. If this cannot be done for any reason, only the offices directly related to the Government House work should be moved to a new place and the universal standard security system should be set up.

3. The security guard is an important position with high responsibility. Therefore, security guards should receive high salaries, allowances and other fringe benefits as job incentives. If they are satisfied with their job, they will work efficiently, develop themselves to progress in their career, and have a sense of belonging to the organization. The organization will have experienced and skilled people to work for it continuously.

4. The security guard should be trained or educated about how to keep security-both the safety of people and that of the office buildings, including the property. They also should be trained on how to use different equipment in checking people, things and vehicles. In addition, they should get access to news about maintaining security. They should learn the scope of their duty and Their legal authority. They should be conscientious with their job and have pride in it.

Also, they should receive regular practice so as to have job skills, enthusiasm and confidence in work.

5. Necessary tools and equipment for security work should be adequately supplied to get the most effective result.

6. The administrators should be asked to wear a name tag to be good example for other government officials in the government House area. This will help increase the effectiveness of the security work. The identification system should be improved in terms of card designs, which should not have too many varieties, and procedures of card issuance such as checking the personal history of those requesting for a card. The card should be issued to only those with the right to get one.