

## ABSTRACT

**RESEARCH PAPER** : People's Opinion on Services of Bangmaenang Sub-district  
Police Station Bang Yai District, Nonthaburi Province

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This research comprises 2 objectives, i.e., 1. to study people's opinion on services of Bangmaenang Sub-district Police Station, Bang Yai District, Nonthaburi Province, 2. to study factors affecting people's opinion on the services above.

The method of study used is the quantitative one by using structured questionnaire; the samples are 130 people seeking services from the police station; SPSS is used for data analysis.

Results of the study show that the majority of samples are male, between 31-40 years old, finished high school, vocational certificates; working as government officials or in state enterprises; monthly income between 5,001-10,000 baht; living in the municipality area and coming for the services between 12.00-18.00 P.M.

According to the samples' opinion, the service in general is at 3.3529 level and almost identical in justice facilitating (3.3912) and in space, building and environment (3.3019).

In hypotheses testing, it was found that age, educational level, occupation, housing area, and time of seeking services are not relating significantly (at 0.05) to the services of the police station expressed by samples' opinion. But there are significant relation between sex and income of the service seekers and the service renderers.

Recommendations emerged from this study proposed by the researcher are

1. keeping the working standard regularly,
2. improve and repair the damage buildings,
3. doing the public relation of the police work, and
4. Inform the results of work to the damaged party, among others.