

ABSTRACT

Title of Research Paper : The Evaluation of Thai Industrial Standard Institute
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The study on the evaluation of Thai Industrial Standard Institute had three objectives : 1) to evaluate the performance of Thai Industrial Standard Institute 2) to study the level of consistency and appropriateness in Thai Industrial Standard Institute's policy implementation 3) to conduct the tangible proposal to adjust the role, duty, strategy of Thai Industrial Standard Institute.

This study evaluates both the efficiency and the effectiveness of the methodology used for the research. The author was conducted the interview with five high ranking executives and was also conducted the questionnaire with the randomly sampled group of 77 officials at Thai Industrial Standard Institute.

The study results are as follows:

The study showed that the performance of Thai Industrial Standard Institute produces rather high level of outcome, both in the effectiveness and the efficiency. The effectiveness was considered from two key factors as follows: 1) The level of officials' achievements is rather high. 2) The level of performances' achievements is rather high. The efficiency was considered from the level of efficiency of the department's human resource management is rather high. Thai Industrial Standard Institute's policy implementation has scored rather low in terms of consistency and appropriateness. In conclusion the overall Thai Industrial Standard Institute's performances are moderate level by considering efficiency, effectiveness and policy implementation.

(4)

Recommendations are as follows:

- 1) Thai Industrial Standard Institute should focus on the officials' achievements in case of materials, marketing, human resource by making the utmost use of its available and consider the ratio of debt and fund.
- 2) Thai Industrial Standard Institute should focus on the performances' achievements in case of law of anti-dumping and countervailing – duty.
- 3) Thai Industrial Standard Institute should emphasize the fairness ,initiative supporting and also set up the officials' performances as well as punishments.
- 4) Thai Industrial Standard Institute should focus on participating in planning process and should set up clear from all units, reasonable and practical policies which could be implemented consistently and appropriate and also emphasize the public sector restructuring.