

ABSTRACT

RESEARCH PAPER : Job Satisfaction of Police Officers : A Case
Study of Warinchumrab District Police Station,
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ACADEMIC YEAR : 2000

The study was conducted for three major objectives:

1. to find out the job satisfaction of police officers at the Warinchumrab District Police station;
2. to identify the factors affecting their job satisfaction;
3. to use the research results to make some recommendations to improve the police officers' work efficiency.

A questionnaire was employed to collect the data from 174 police officers at the Warinchumrab District Police station. Frequency, percentage, mean and standard deviation were used to describe the data and t-test and F-test to test the hypotheses.

The findings were briefly stated below:

1) Most of the subjects were males (92.5%), aged 31-40 (51.7%). The service years ranged from 11-20 (37.9%) and the salary range was 7,501-10,000 baht (51.7%). Nearly all of them were married (91.4%). A bit more than half had their hometowns in other provinces (52.9%). More than two-fifths had relatives who also worked as police officers (63.8%). Less than half had attended not more than three training courses (45.4%).

2) As a whole, the police officers under the study were moderately satisfied with their job. They were most satisfied with the superior, followed by their colleagues and the nature of work.

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3) The factors found to influence their job satisfaction were salary and having relatives who were also police officers. On the contrary, sex, age, number of service years, education, marital status, hometown, and attending training courses were all found to have no significant effect on their job satisfaction.