

## ABSTRACT

Title of Research Paper : Accepting The Health Service Reform of The Public Health System of The Staff of Bang Boar Hospital in Samut Prakarn District

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A Study about accepting the health service reform of the Public Health System of the staff of Bang Boar Hospital in Samut Prakarn district based on the following objectives: 1) To study the level of acceptance of the health service reform: 2) To study related factors upon acceptance of this health service reform and 3) To study the problems and obstacles facing this health service reform

All Staff of Bang Boar Hospital were asked to respond to the questionnaire and 90 people responded. The material used for this study is in a form of a questionnaire compiled by this student consisting of age, education, income, position, job responsibilities, length of employment, knowledge and attitude. These are the independent variables. The acceptance of this health service reform comes in 5 aspects namely: 1) Having comparable benefits 2) To be consistent with popular values 3) To be convenient and not confusing 4) To be able to observe changes and 5) To be able to envisage the objectives clearly. These are the dependent variables.

Results of the study are as follows:

1. The majority of the staff at Bang Boar Hospital is in favor to accept the health service reform of the public health system.
2. Factors in favor of accepting are mainly positions held, knowledge to a certain degree and attitude
3. The main problems and obstacles facing this health service reform are lack of budget and personnel.

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Recommendation:

1. As far as knowledge is concerned there should be proper and clear planning at every level so that the same level of understanding can be maintained when operating.
2. For attitude there should be a channel whereby the operators can express their opinions through their operational units to the central administrative body so that opinion from each personnel can be documented and used to modify and improve the reform system successfully.
3. The government bureaucratic system should be simplified to be less repetitive so that the workflow is smooth and convenient.
4. The hospital should be affiliated to the Ministry of Public Health to start operating on this reform system progressing one step at a time in order to facilitate the people who have to operate and to show them that it is not as complicated as it seems.