

ABSTRACT

Title of Research Paper : Emotional Quotient (EQ) of University Students in Bangkok.
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The study was conducted for the following purposes :

1. To find out the difference in emotional quotient (EQ) among undergraduated students in closed and open public universities and private universities,

2. To identify the factors affecting the students' emotional quotient. The subjects of the study were purposively selected from different public and private universities in Bangkok : 50 from Chulalongkom University, 50 from Ramkhamhaeng University, and 50 from Assumption University. The total samples were 150. Percentage, mean and standard deviation were used to describe the data, and t-test and F-test to test the hypotheses.

The instrument was taken from the EQ test of the Mental Health Department, Ministry of Public Health. The 3 components were emotional control, sympathy, responsibility, motivation, decision-making and problem-solving, relationship with others, self-pride, satisfaction with life, and peaceful mind.

The findings were briefly stated as follows :

Most of the university students had a normal EQ with intelligent component (82.7 %), happy component (75.3%), and good component (62.7%)

Factors were found to be related with EQ, as follows :

1. **Residence.** The students who stayed at the dormitories or apartments were found to have a higher EQ score than those who stayed with their parents or relatives.

2. **Family relationship.** The students with a good relationship in the family had a higher EQ score than those who stayed with their parents or relatives.

3. **Acknowledgement of news about crime** The students who learned less about crime had a higher EQ score than these who learned more about crime.

The factors were found to have no relationship with the students' EQ were sex, age, type of university, department, field of study, GPA, father's reception, relationship with peers, access to social and political news and access to lighter news.

Recommendations

1. The government should give more importance to the family institution by setting the official Thai Family Day.

2. Mass media should focus on presenting news in a way that does not --- and should not present too many emphasize . They should present useful contents to give the audience a better knowledge and understanding of Thai society.