

## ABSTRACT

Title of Research Paper : Non-Commissioned Police Officers' Working Behavior :  
A Study of the Criminal Records Division , Royal Thai  
Police

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This research aims at studying the non-commissioned police officer's working behavior including factors relating to their working behavior. It is a qualitative research, using the in-depth interviews technique to interview 19 key-informants who are non-commissioned police officials in the Division of Criminal Records .

Results of the study can be summarized as follows:

1. Most of the key-informants are female, between 25 – 35 years old, completed bachelor degree, single, not more than 6 years of working, salary not more than 7,000 baht per month, ranking as police corporal ; living in rented home which is convenient in coming to work; their original domicile is in the northeastern provinces.
2. The main reason for being police officer is that it is a secure job; they expect to stay with the police force in the future with high hope for career advancement.
3. A motive for continuing work is the work accomplishment recognized by the superiors and colleagues. But most of them think that their present welfare is not suitable.
4. In routine work, they want to carry it out to the finishing end,

afterwhich they feel respectable. However, sometimes they feel their work is boring, repeating. When they have stress or face problems, they consult with their superiors. When they are assigned special task, they feel important.

5. The police officers will feel bored when the work assigned to them is not appropriate. In working with happiness, they suggest that working wholeheartedly with the sense of enjoyment; having the family supporting their work.

Important recommendations emerged from this study, among others, are the findings should be submitted to the superiors for further improvement in the personal of the police force.