

ABSTRACT

Title of Research Paper : Factors Affecting the Work Efficiency of the
Crime Prevention and Suppression Police at
the Bang Phongphang Police Station.

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The research examined the work efficiency of the crime prevention and suppression police at the Bang Phongphang Police Station, and factors affecting their work efficiency. It also identified their work problems and obstacles and made some recommendations to increase their work efficiency.

The data were collected from 97 commissioned and non-commissioned police in the crime prevention and suppression line at the Bang Phongphang Police Station under the Metropolitan Police Division 5 of the Metropolitan Police Bureau. A questionnaire was used for data collection. Percentage, mean and standard deviation were used to describe the data and t-test and F-test to test the hypothesis.

The findings were summed up as follows :

1. Most of the policemen under the study aged 32-35 and completed secondary school. The majority earned 7,001-9,000 baht a month. They were married.

2. Their average working year was 8 and used to get promotion twice on an average. Also, they used to attend a crime prevention training course three times on an average.

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3. Their work efficiency was found to be at a moderate level. In crime prevention, what they still practice to a small extent was to watch out, give advice or warnings to those likely to become victims of crime, public relations to educate the youth and the general public about crime, and examined places that crimes are likely to take place. As for crime suppression, stopping a crime with arms and other tools such as guns and handcuffs as found necessary was what they did less often than other means. The police also sent confiscated things to the investigators without identifying the point where they were found. In addition, they did not arrest the wrong-doers as soon as they were reported about the crime.

4. Eight factors found to significantly affect the police's work efficiency were income, promotion consideration, readiness of the police force, knowledge about laws and work regulations, material and equipment, internal coordination and cooperation from people and other agencies. On the contrary, age, education, number of working years, budget and welfare were found to have no impact on the police's work efficiency.

Recommendations

The research revealed many work problems. The government should set policies and plans that help increase the police's work efficiency, and also the guidelines to put them into practice. There should be, for example, training courses to upgrade the police's skills and theoretical knowledge. The police should be supervised to work properly. Also, there should be enough budget for police work. Remuneration and welfare should be enough and appropriate. Next, good cooperation and understanding between people and police should be promoted. Police work should be publicized so as to gain cooperation from people, which will, in turn, increase the police's work efficiency.