

ABSTRACT

Title of Research Paper : Performance Evaluation of the National Food Institute
Ministry of Industry
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Performance Evaluation of the National Food Institute, Ministry of Industry was an evaluative study that contained the following contents. There are 2 main objectives of the study, i.e., 1. to evaluate efficiency and effectiveness of the institute's performance, and 2. to present concrete recommendations for reformation of the institute's roles, responsibility, and strategy to the target of the strength of food industry in Thailand.

The Methods of Study are by the model of Input-Output, the evaluative research methods were conducted, i.e., 1. Research paper about food industry from the National Institute of Food was analyzed by its policy, plan, and performance. 2. The executives of the National Institute of Food were interviews about their guidelines in conducting the plan, and the contents were summarized. 3. The information were asked from 6 groups of accounted people with the National Institute of Food, i.e., 1) the executives of the National Institute of Food, 2) the personnel of the National Institute of Food, 3) the owner of food industry who used to be customers, 4) the persons who passed the training sessions provided by the National Institute of Food, 5) The accounted associations, 6) the Director of the National Institute of Food. After that, the information were gathered and statistically analyzed for means and percentages.

The results of the study showed that the overall effectiveness evaluation of the Institute, for example, training sessions and personnel's performance enhancement, were in the middle-to-high range. Several issues were under development and setting up strong bases. Every group claimed satisfied with the performance, nevertheless, they had provided recommendations for work improvement.

The efficiency was evaluated in the middle range with some tendencies to high range, especially with the issue of management within the Institute. Some issues like personnel and instruments might need more time for improvement of work performance quality.

Recommendations:

To improve the Institute with a more concrete and productive work performance, the following recommendations were drawn:-

1. In case that the Institute remained the same position: roles and responsibilities should be revised in line with specialty, number of personnel, and budget. Performance criteria for usual work and service standard should be identified. Also, a long-term plan should be set up.

2. In case that the Institute was reformed : the National Institute of Food should be the only standing agency for food industry of the nation, merging all the concerned agencies in food industry. Responsibilities of each section were identified by the origins of food products such as from sea, from vegetables, from animals, and read-to-eat food. Personnel should be trained in line with the ever-changing conditions to hold specialties with service mind. The most important issue is that policy should be clearly stated and conducted consecutively and consistent with the national food export policy.