

ABSTRACT

Title of Research Paper : Factors Affecting the Work Efficiency of the Officers at the Thai Mine Action Center (TMAC) of the Supreme Command Headquarters

Author : Maj.Gen. Sommai Kaotira

Degree : Master of Arts (Social Development)

Year : 2001

The purposes of the study were : (1) to find out the work efficiency of the officers at the Thai Mine Action Center, (2) to identify the factors affecting their work efficiency, (3) to reveal their work problems, and (4) to make some recommendations to enhance the efficiency of the officers there.

The data were collected from 150 officers working at the Thai Mine Action Center by using questionnaires. Percentage, mean and standard deviation were used to describe the data and t-test and F-test were used to test the hypotheses.

The findings were summed up as follows :

1. General characteristics of the sample.

Most of the samples were male. Their ages ranged from 24 to 54. The average age was 36.73. They were married and lived with their spouses. Their education was below Bachelor's degree. They held the position of special affairs officers. About 71.3 percent of the samples worked at TMAC for a year, 20.0 percent for more than a year, and the rest for less than a year. Their incomes ranged from 3,000 to 48,000 baht. The average monthly income was 13,626 baht.

2. Job satisfaction.

It was found that samples were satisfied with their job at a high level.

3. Social support from colleagues.

Most of the samples got moderate social support from their colleagues.

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4. Social support from the superior.

Most of the samples got moderate social support from their superior.

5. Work efficiency.

Most of the samples found their work highly efficient.

6. When the hypotheses were tested

Work position, rank, income, job satisfaction, social support from the superior and from colleagues were all found to have impact on the officers' work efficiency.