ABSTRACT

The objectives of this research are 1. to study health officials' quality of work life , 2. to study factors relating to the health officials' quality of work life and 3. to find out problems and obstacles in duty performance of the health officials at the 24- hour health office. The study was carried out in Amnat Chareon Province among 234 health officials who have worked at the 24-hour health offices for one year or more from the 1st of April 2001; data collecting tool is questionnaire.

Results of the study reveal that, as a whole,the 24-hour office health personnel study is moderate ($\bar{x}$ =3.13). When consider separately , it was found that in the aspects of social integration and social relation. The quality of work life is at high level. In the aspects of environmental safety and health promotion, balancing with other work, personnel development job advancement and security, fair payment, all appear at the middle level.

The health officials studied want supports from the provincial health office in paying for overtime work with quick payment and equality in treatments, medicines, medical equipments including promotion of technical skills, rotation of medical doctors at the health offices, patient referring practice, proper renumeration and good morale for work at the health offices.

Problems and obstacles found are in adequacy health personnel because of many clients, inconvenient location of health office (far from the community), insufficient vehicles, among others.

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Among recommendations proposed by the researcher are the budget should be appropriate with work assigned with rapid payment, providing medical equipments and related technical tools sufficiently to increase the service efficiency for higher quality of work life as well as people' quality of life at the same time.