

ABSTRACT

Title of Research Paper : Acceptance of the Permanent Personnel for the
Trang Polyclinic Hospital to Become the Core
Hospital in the Social Security Project under the
B.E.2533 Social Security Act

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The study was conducted for the following purposes :

1. To find out the degree of acceptance of the permanent personnel for the Trang Polyclinic Hospital to become the core hospital in the social security project. The four aspects to be considered were 1) acknowledgement 2) understanding 3) opinions, and 4) acceptance. The three points to be considered were : 1) the social security principle, 2) activities and workload, and 3) remuneration;
2. To reveal the factors related to the permanent personnel's acceptance of the Trang Polyclinic Hospital to become the core hospital in the social security project.

The data were collected by distributing questionnaires to 197 permanent officers who provided medical service and who worked in the medical support units. One hundred and forty-eight questionnaires or 75.13% were returned.

It was found that the permanent personnel of the hospital accepted the state of becoming the cord hospital in the social security project at a rather high level. When individual aspects were considered separately, the acknowledge, the opinion and the tendency to put into practice concerning the acceptance of the social security principle, the workload and the remuneration were found to be at a rather high level. However, the understanding of such acceptance was found to be at a moderate level.

The factors found to significantly influence the permanent personnel's acceptance were education, salary, number of working years, nature of work, frequency

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of attending training courses on social security work and receiving information about the social security project.

On the contrary, sex, age, marital status and number of household members were found to have no relationship with the permanent personnel's acceptance for the Trang Polyclinic Hospital to become the core hospital in the social security project.

Recommendations :

1. The social security department of the hospital should prepare a work manual concerning the medical service procedures for the patients with the social security card. A meeting or seminar should be held to clearly explain the practices to all the parties concerned before implementation.

2. The hospital should make a survey to find out what the personnel want to know about the social security work in order to set a plan for training them.

3. The hospital should hold work orientation, especially on providing medical services in the social security project, for all new personnel.

4. The hospital should have a plan to publicize the social security work at the hospital as appropriate. For example, exhibition boards may be installed, a monthly newsletter may be issued and a complaint box may be placed to acknowledge the problems about the service.