

ABSTRACT

RESEARCH PAPER : Opinions of Department of Employment Officials in
Central Administration on Job Operation

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This research aims at studying the opinion of Department of Employment Central Officials on Job Operation, and factors which affect the said opinion.

The sample group in this study was 110 officials ranks from PC 3 to PC 6 who work in the head office of the Department of Employment. Questionnaires were used for data collection, and percentage, arithmetic mean, standard deviation and F – test were used for data analysis.

By studying the opinion on job operation of the central officials of the Department of Employment, it is found that as a whole they are satisfied with the job operation at high level. With regard to the four main functions of the Department of Employment, they are satisfied with the job operation at high level for service area and support area while technical area and job seekers protection area satisfy them at middle level. As far as the relation between factors affecting the opinion on job operation is concerned, it is found that all factors are in accordance with the hypothesis. Therefore, we conclude that working condition, policy and management, advancement, job security, welfare and benefit, relation with supervisor and relation with peers are related to job satisfaction.

From this research, we believe that opinions of the officials on job operation affects their performance. The administrator should take great concern on such factors as advancement, welfare and benefit so that all officials work with satisfaction and their knowledge, ability and skill are used properly which result in the efficiency and the effectiveness of work.