

Ratchalop Chaisri 2014: The Relationship between Occupational Stress, Job Satisfaction and Job Performance in Professional Nurses. Master of Business Administration, Major Field: Business Administration, Faculty of Business Administration. Thesis Advisor: Mr. Suparek Sooksmarn, D.P.A. 109 pages.

The objectives of this study were to study the relationship between Occupational stress and Job satisfaction and to study the relationship between Occupational stress and Job performance. Data was collected from 352 Professional nurses and analyzed with descriptive statistics, average, percentage, standard deviation and inferential statistics by testing Pearson's Correlation at significance level of 0.05. The results of this research found that Occupational stress was negatively related to Job Satisfaction and Occupational stress was negatively related to Job performance. The overall occupational stress were in rather low level, the overall job satisfaction were in high level and the overall job performance were in high level.

Based on the results from this study, it is suggested that in order to increase level of Professional nurses's job satisfaction, the organization should decrease conflict with physicians and decrease work load. In order to increase level of Professional nurses's job performance, the organization should improve training sessions for Professional nurses and decrease uncertainty treatment.

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Thesis Advisor's signature