

## **APPENDIX B**

### **QUESTIONNAIRE ENGLISH VERSION**

No .....

## **Questionnaire**

### **“Factors Affecting Work Efficiency :Foster Wheeler Service (Thailand) Co., Ltd.”**

#### **Instruction**

2. Please mark ✓ in the ( ) that is best fits you.
3. This questionnaire consists of 3 parts, which are  
**Part 1** General information of respondents  
**Part 2** Opinion on factors affecting work efficiency  
**Part 3** Suggestion

## **Part 1 General Information of Respondents**

### **1. Gender**

☐ 1. Male

☐ 2. Female

### **2. Age**

☐ 1. 20 - 29 years old

☐ 2. 30 – 39 years old

☐ 3. 40 – 49 years old

☐ 4. Over 50 years old

### **3. Level of Education**

☐ 1. High School Diploma (or equivalent certificate) or under

☐ 2. Post High School Diploma

☐ 3. Bachelor Degree or equivalent

☐ 4. Higher than Bachelor Degree

### **4. Average Income per Month (salary, overtime payment, allowance)**

☐ 1. Lower than 10,000 Baht

☐ 2. 10,001 – 20,000 Baht

☐ 3. 20,001 – 30,000 Baht

☐ 4. 30,001 – 40,000 Baht

☐ 5. 40,001 – 50,000 Baht

☐ 6. Higher than 50,001 Baht

### **5. Working Experience**

☐ 1. Less than 1 year

☐ 2. 1 – 2 years

☐ 3. 2 – 3 years

☐ 4. 3 – 4 years

☐ 5. 4 – 5 years

☐ 6. More than 5 year

## **Part 2 Opinion on factors affecting work efficiency**

Please mark ✓ in the ☐ that is best fits you.

What Is your opinion of these factors in term of affecting work efficiency?	Level of agreement				
	Strongly Agree	Agree	Not sure	Disagree	Strongly Disagree
<b>Career self-development and career advancement</b>					
6. Preparation before an operation helps you work effectively.					
7. Job training that the company provides increases your work efficiency.					
8. You can develop your skills, knowledge and ability through your work which can support your work proficiency					
9. Your job performance is clearly noticeable					
10. Pride in successful job encourages you to work better.					
<b>Motivation and job satisfaction</b>					
11. Satisfaction salary is a factor that makes you work better.					
12. Welfare such as allowance and health insurance that the company provides influences you to work better.					
13. Acceptance needs from other people is a factor that encourages you to work proficiently.					
14. Your internal motivation such as preference and interest supports you to work effectively					
15. A positive attitude toward your job increase your work efficiency					

What Is your opinion of these factors in term of affecting work efficiency?	Level of Agreement				
	Strongly Agree	Agree	Agree	Disagree	Strongly Disagree
<b>Communication among organization</b>					
16. Relationship among people in an organization increases work efficiency.					
17. Discussion among those in an organization can help when problems occur.					
18. You are free to express your thoughts and to perform your responsible job.					
19. Your have access to your supervisor at all times when you need suggestions on your job.					
20. Your colleagues' suggestions can help you solve problems about work.					
<b>Working condition and environment</b>					
21. Appropriate work conditions supports you to work effectively.					
22. Your personal stress affects working conditions and environment.					
23. A close relationship in working helps you to work effectively.					
24. Unorganized working conditions decreases your work efficiency.					
25. Working under pressure decreases your work efficiency.					

## **Part 4 Suggestion**

What would you like your company to do or provide in order to develop your work efficiency regarding these topics?

### **Career self-development and career advancement**

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### **Motivation and job satisfaction**

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### **Communication among those in the organization**

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### **Working conditions and environment**

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☺ Thank you very much for your kind cooperation ☺

