

## **ABSTRACT**

This research aims to investigate employee' opinion on the factors affecting work efficiency at Foster Wheeler Service (Thailand) Limited. The affective factors studied are employees' attitudes and motivation, the communication in the company, the desire for self-development and career advancement and the environment of the workplace.

The sample group used in this research consists of 100 employees in every department both at the head office in Bangkok and at the workshop in Rayong of Foster Wheeler Service (Thailand) Ltd. The instrument used in this research was a questionnaire. The analysis of data was conducted by using the statistical package for social science programs. The statistical methods used in analyzing the data were percentages, means, standard deviation and Cronbach alfa coefficients. The testing of the differences between the two groups of subjects was conducted by using a t-test and an analysis of one-way variance. From the study, it was found that staff with different characteristics like age, education level, salary, and work experience have different opinions on factors affecting work effectiveness. Most respondents thought that the factors like career advancement, job satisfaction, communication and stress influence their work effectiveness.