

APPENDIX B

Questionnaire in English

Employee satisfaction towards company welfare and benefits

This questionnaire is a part of a study aimed at exploring employee satisfaction toward company welfare and benefits. This study is a part of CR 790: Independent Study, Master of Arts in English for Careers, Language Institution, Thammasat University.

Thank you for your grateful cooperation.

Part 1: General information

Please answer the following questions or mark a ✓ in the box according to your information.

1. Gender Male Female
2. Age _____ Years
3. Status Single Married
 Divorced
4. Education
 Primary School Secondary School
 Diploma Bachelor's Degree
 Higher than Bachelor's Degree
 Other (Please specify).....
5. Salary
 Below 10,000 Baht 10,001 – 30,000 Baht
 30,001 – 50,000 Baht 50,001 – 70,000 Baht
 Above 70,000 Baht
6. Length of employment _____ years
7. Company _____.

Part 2: Attitudes toward job satisfaction

How do these factors affect your job satisfaction?

Please mark a ✓ in the level according to your information.

Factor	Level of Importance				
	Most	More	Important	Less	Least
1. Salary					
2. Bonus					
3. Welfare					
4. Company's reputation					
5. Knowledge and Skill					
6. Job Interest					
7. Training Program					
8. Job Security					
9. Job Pride					
10. Team Work					
11. Career Advancement					

Part 3 Employee satisfaction with company welfare and benefits

What is the level of your satisfaction with each company benefits?

Please mark a ✓ in the level according to your personal opinion.

Benefits	Obtained Benefits		Level of Satisfaction				
	Obtained	Not Obtained	Most	More	Satisfied	Less	Least
1. Clothes							
1.1 Uniform							
1.2 Company Logo Shirt							
2. Leave							
2.1 Sick							
2.2 Business							
2.3 Holiday							

Benefits	Obtained Benefits		Level of Satisfaction				
	Obtained	Not Obtained	Most	More	Satisfied	Less	Least
3. Canteen Facility							
3.1 Pace							
3.2 Taste of food							
3.3 Price							
4. Parking lot							
5. Annual Check-up							
6. Coffee and Tea service							
7. Insurance							
7.1 Health							
7.2 Accidental							

Part 4 Overall satisfaction with company welfare and benefits

1. Overall, at which level were you satisfied with company welfare and benefits?

- Extremely satisfied very satisfied
 Satisfied Dissatisfied
 Extremely dissatisfied

2. Which benefits do you need from the company?

_____.

_____.

Thank you very much for your cooperation