

NITTAYA RATTANAPICHIT : THE PREDICTION OF JOB SATISFACTION OF GROUND
OPERATION DEPARTMENT OFFICERS OF THAI AIRWAYS INTERNATIONAL LIMITED BY
SELF-MONITORING SCORES. THESIS ADVISOR : ASSO.PROF. THEERAPORN
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The purposes of this research were to study the predictions of job satisfaction, which consisted of 6 parts, work on the present job, present pay, opportunities for promotion, supervision, coworkers and job in general of Ground Operation Department Officers (Ground Hostess and Traffic Officers) of Thai Airways International Limited by Self-monitoring scores. The instruments in this research were Self-Monitoring Scale developed on the basis of the theory of self-monitoring of Mark Snyder, Job Descriptive Index (JDI) and Job In General (JIG) developed on the basis of Smith and others in 1985. The subjects were two hundred and twenty-six Ground Operation Department Officers of Thai Airways International Limited. The results show that self-monitoring scores can significantly predict job satisfaction scores in these parts:

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| 1. Work on the present job | ($r = .34, p < .001$) |
| 2. Opportunities for promotion | ($r = .26, p < .001$) |
| 3. Supervision | ($r = .13, p < .05$) |
| 4. Coworkers | ($r = .26, p < .001$) |
| 5. Job in general | ($r = .36, p < .001$) |