

SINENAD SOMBOON-ANEK : COMPUTER ANXIETY OF ACADEMIC LIBRARIANS.

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ISBN 974-578-473-7

The objectives of this research are to find out : 1) if academic librarians have computer anxiety or not; 2) if the computer experience of the librarians effects their computer anxiety or not; and 3) if the librarians who work both in the technical services and public services have a computer anxiety that is different from the librarians who work in only one area.

The results are as follow :-

1. The majority of the librarians have a low level of computer anxiety. They are not serious whether the computer utility in the libraries may decrease the trust among the users; or they may break the computers or lose all data which they have stored on the discs while using the computers. They are not serious whether there may be unemployment problems in the libraries or that there may be a lack of interpersonal communication among staff member.

2. The computer experience of the librarians affects their computer anxiety in that the librarians who have more computer experience have less computer anxiety.

3. The comparison of the computer anxiety found that among those librarians who work both in the technical services and public services there is less computer anxiety than among these who work in only one service. The results are different. There are accepted hypotheses in the degrees of personal feelings before the computer utility and the degree of computer utility. The rejected hypotheses are in the planning steps of the computer utility and the effects of the computer utility.