

## ABSTRACT

**RESEARCH PAPER** : Attitude of Telephone Organization of Thailand  
Employees toward the Privatization of Telephone  
Organization of Thailand : a Case Study of  
Public Telephone Division 2 Employees

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### **The two purposes of the study were**

1. to reveal the attitude of the TOT employees at the Public Telephone Division 2 toward the privatization of the Telephone Organization of Thailand,
2. to identify the factors related to their attitude toward the TOT privatization.

The data were collected from 161 TOT employees working at the Public Telephone Division 2. Percentage, mean, standard deviation were used to describe the data, and t-test and F-test to test the hypotheses.

### **Findings**

The employees in the sample group were ready to improve themselves to accommodate competition in the same business; however, they were worried about their future and job security because they did not quite understand privatization. The findings about their attitude were stated as follows:

1. As a whole, the attitude of the employees at the Public Telephone Division 2 toward the TOT privatization was found to be at a moderate level. When each aspect was considered, the "moderate" attitude was found toward satisfaction with the

TOT privatization, behavioral trend of the employees toward the TOT privatization, performance evaluation after the TOT privatization and efficiency of the employees after the TOT privatization.

2. The factors found to be significantly related to the employees' attitude toward the TOT privatization were sex, age, nature of work, education, number of working years at TOT, mother's occupation, undergoing some seminars on privatization and degree of knowledge and understanding about the TOT privatization.

3. The factors found to have no significant relationship with the employees' attitude toward the TOT privatization were marital status, income, economic status and father's occupation.