

APPENDIX A

Questionnaire in English

Attitudes of people in Rattanakosin Island toward the six-month relief package of free water, free electricity and free busses, and changes in their behavior after the announcement of the measure

This questionnaire is a part of a research paper as a partial fulfillment of the requirements for Master Degree of Arts in English for Careers, Language Institute, Thammasat University. This questionnaire is proposed to obtain the information about public attitudes toward the six-month relief package of free water, free electricity and free busses and change in their behavior after the announcement of the measures. Your response will be strictly confidential and will be used for academic purpose only. Your full cooperation in responding to all items in this questionnaire would be very useful and appreciated.

This questionnaire is divided into four main parts as follows:

Part I : Personal Information of the respondent

Part II : Public attitudes toward the six-month relief package of free water, free electricity and free busses

Part III : Change in public behavior after the announcement of the six-month relief package of free water, free electricity and free busses

Part IV : Suggestions

Instructions: Please evaluate the following questions by “X” on the answer which is most applicable to your status

Part I : Personal Information of the respondent

- | | | |
|-------------------|--|-----------------------------------|
| 1. Gender | <input type="checkbox"/> Male | <input type="checkbox"/> Female |
| 2. Age | <input type="checkbox"/> 20 – 30 | <input type="checkbox"/> 31 - 40 |
| | <input type="checkbox"/> 41 – 50 | <input type="checkbox"/> Over 50 |
| 3. Marital Status | <input type="checkbox"/> Single | <input type="checkbox"/> Married |
| | <input type="checkbox"/> Divorce | <input type="checkbox"/> Separate |
| | <input type="checkbox"/> Others (Please specify) _____ | |

4. Education < Bachelor's Bachelor's
 Master's Doctorate's
5. Occupation Business Owner Government Officer
 Private company employee State Enterprises
 Others (Please specify) _____
- 6 Average Income/month Less than 10,000 Baht 10,001 – 20,000 Baht
 20,001 – 30,000 Baht 30,001 – 40,000 Baht
 Over 40,000 Baht
7. Accommodation House / Town House Rented house/room
 Dormitory Own condominium
 Others (Please specify) _____

Part II : Public attitudes toward the six-month relief package of free water, free electricity and free busses

Public attitudes toward the free water policy	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
8. The free water policy helps you to reduce the water expense.					
9. The free water policy is focusing on the low-income people only					
10. You are satisfied with the free water policy					
11. In your opinion, free tap water for homes using less than 50 unit/month is an appropriate proportion					

Public attitudes toward the free electricity policy	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
11. In your opinion, free tap water for homes using less than 50 units/month is an appropriate proportion.					
12 The free electricity policy helps you to reduce the water expense.					
13. The free electricity policy is focusing on the low-income people only					
14. You are satisfied with the free electricity policy					
15. In your opinion, free electricity for homes using less than 80 unit/month and 50% subsidy for those using 81-150 units is an appropriate proportion					
Public attitudes toward the free busses policy					
16. The free busses policy helps you to reduce the travel expense.					
17. The free busses policy is focusing on the low-income people only					
18. You are satisfied with the free busses policy					
19. You think that the frequency of the free busses is appropriate					
20. You think that after the announcement of the package, free busses have the same standard in convenience and safety as before.					

Part III : Change in public behavior after the announcement of the six-month relief package of free water, free electricity and free busses

Changes in public's water consumption behavior after the announcement of the package	Always	Regularly	Occasionally	Rarely	Never
21. After the announcement of the package, you use less water to reduce the water expense.					
22. You save the water by not wasting the used water but reuse it such as water the plant.					
23. You save the water by turning off the tap while brushing teeth.					
24. You save the water by turning off the tap while washing your hair.					
Changes in public's electricity consumption behavior after the announcement of the package					
25. After the announcement of the package, you use less electricity to reduce the electricity expense.					
26. You save the electricity by using more energy-efficient home appliances.					
27. You save the electricity by unplugging electrical devices or turning off the light after use					
28. You save the electricity by ironing a large amount of clothes at a time					

Changes in public's free busses consumption behavior after the announcement of the package	Always	Regularly	Occasionally	Rarely	Never
29. You spend more time waiting for free buss services					
30. You change your traveling rout for the free buss services to reduce your traveling expense					
31. In order to use the free bus services, you don't mind standing in a crowded bus					
32. You start to travel by bus more often after the announcement of the free busses policy					
33. You learn more for the free buss route in order to reduce your traveling expense					

Part IV: Suggestions

Thank you for your cooperation