

LIST OF FIGURES

	PAGE
Figure 1: Components of employee engagement of ISR (2004)	3
Figure 2: Conceptual framework showing the relationship between the independent and dependent variables	4
Figure 3: Position classification structure of Thai government officials according to The Civil Service Act B.E.2551	5
Figure 4: Robinson et al's (2004) model of the drivers of employee engagement....	13
Figure 5: The Gallup Organization's Hierarchy of Engagement.....	14