ATTITUDES TOWARDS THE USE OF ENGLISH

OF

CUSTOMER RELATIONS OFFICERS

AT THE BRITISH COUNCIL (THAILAND)

Ms. Prompen Wattanabud

Adviser: Associate Professor Supong Tangkiengsirisil

A RESEARCH PAPER SUBMITTED IN PARTIAL FULFILLMENT OF THE REQUIREMENTS FOR THE DEGREE OF MASTER OF ARTS

IN

ENGLISH FOR CAREERS

LANGUAGE INSTITUTE, THAMMASAT UNIVERSITY

BANGKOK, THAILAND

NOVEMBER 2008