

Abstract

The study of "The Ways to Develop the MRT Facilities Approaching for the Handicap", aims to Explore the data of MRT's Journey of the Handicap the problems and the barrier's and the level of the handicap's needs to the facilities provided for the handicap in the MRT System by using the 285 questionnaires to collect the data .The percentage analysis, average value, standard deviation, t-test and F-test Analysis are applied as the Data analysis in this study. The Study can be summarize as following

The study sample mostly is the female, 27-32 year of age, Single status, and primary school as the education background. rarely journey MRT with the family for personal business .The Overview of Study result in the problems and the barriers in MRT riding of the handicap is in the moderate level exclusively the high level of the communication and the information problem in the issue of provided Braille for the blind the study generates the high level in several issue especially on board announcement for the blind The relatively test result found that the different garders need in the different places and public facilities while the different marriage status need in the different sing ,building, vehicle and facilities The different educations background need in the different facilities in several field and the different handicap types need in the different sign , building , vehicle and the public facilities, with statistical significance at 0.05

The suggestion of the study including the executive should inject more facilities prodded covering the handicap type who riding the MRT and Also provide the training course for the Employees to be able to serve all kind of the passenger .The execute should develop the several project for business promotions and develop the marketing plan covering all kind of Passenger