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Special Research Studies Title	Thailand International Public Sector Standard Management System and Outcomes (PSO) Application in Public Sector
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Candidate	Mr. Anuwit Saengkrit
Supervisor	Dr. Suthi Pasiphol
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Abstract

Thailand International Public Sector Standard Management System and Outcomes (PSO) is one of quality management system developed for public sector management to service people, social and country effectively.

Design Division, Department of Public Works, Bangkok Metropolitan Administration has been used as a case study. This division has a number of responsibilities such as building designs, roadway designs, overpass and underpass designs, and other engineering duties. Architectural works such as building interior designs, and landscaping are included in this division as well. The study has been conducted by studying the application of Thailand International Public Sector Standard Management System and Outcomes in Design Division, Department of Public Works, Bangkok Metropolitan Administration in the following aspects : conditions, significance, frequency, total effect quantities of working problems including causes and solutions by distributing questionnaires to subordinate officials and interviewing management levels. The results find that the most important working problem systems are personnel improvement, decision making, information and participation system, respectively.